

1. Introduction

The ISO 9001:2015 Standard requires our organization to identify important internal and external issues that may affect or Quality Management System (QMS) either in a negative or a positive way, and thus the quality of our products and services. Top Management shall perform the identification of issues at least annually, but in case of important changes or as a result of e.g. an internal or external audit or identified nonconformity it may be necessary to re-identify and assess risks and opportunities earlier.

2. Process

Top Management shall list external issues (opportunities and threats) as well as internal issues (strengths and weaknesses) using the following overview. The outcome shall be used among others for planning as defined in Section 6 of the ISO 9001:2015 Standard.

3. Overview

by

STRENGHTS: What are t important strenghts of organization: - - - - - - -		most	(NESSES: What are the important weaknesses of rganization:
OPPORTUNITIES: What a most important opportu that our organization co to improve its QMS: - - - - -	inities	factor organ taken	ATHS: Which external rs are threatening our ization, and must be into consideration to ct our QMS:
Approval of document	Date of approva	l	Revision

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